## NORTH WEST DEPUTYSHIP DEVELOPMENT DAY 24TH MARCH 2022

| 9:00 AM              | Registration opens AGENDA   |
|----------------------|---|
| 10:00 AM             | Introduction  |
| 10:15 AM             | Talk from Dr Abi Cheeseman   Circle Case Management<br>Managing your client and yourself   Understanding the litigation journey,<br>the effects both on Deputies and Clients; and how to look after ourselves<br>throughout   |
| 11:10 AM             | Tea & coffee break  |
| 11:30 AM             | Talk from Dr Abi Cheeseman continued  |
| 12:00 PM             | Talk from our headline sponsor CASPARCLOUD<br>Compliance when it comes to the safeguarding of managing financial<br>assets of those without capacity   How regulations and pressures are ever<br>increasing and how remote working has made it even more important to<br>ensure transparency across teams |
| 12:15 PM             | Talk from David Lockwood   Finders International<br>How can a probate genealogy company help you   What happens when<br>there is no known next of kin and what other services can you benefit from  |
| 12:45 PM             | Lunch   |
|                      |   |
| 13:45 PM             | Talk from Friends Against Scams<br><b>Scam awareness update</b>   What's new and what to do, delivered by The<br>National Trading Standards Scams Team initiative   |
| 13:45 PM<br>14:30 PM | Scam awareness update   What's new and what to do, delivered by The   |
|                      | Scam awareness update   What's new and what to do, delivered by The<br>National Trading Standards Scams Team initiative<br>Talk from Mandy Davies   Nellie Supports<br>Care home fee's and deferred payments for Deputies   Providing updates   |



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This agenda is prospective and may change due to unforeseen circumstances. If you have any queries regarding the event, please contact the events team at: marketing@findersinternational.co.uk